

ABSTRACT

An apparatus, method and computer program product for use in managing the cost of a business process. It includes receiving a discontinuous cost function that describes the costs associated with the business process as a function of one or more operational parameters;
5 finding the minimum cost point of the cost function, including dividing the cost function into continuous sections, calculating the point of minimum cost for each section, and selecting the point of minimum cost having the lowest value; and applying to the business process the operational parameters corresponding to the selected point of minimum cost.

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